



Unitywater

Serving you today,  
investing in tomorrow.

001405 000



# WATER AND SEWERAGE YOUR BILL

**1300 086 489**  
Emergencies and faults 24 Hours, 7 days  
Account enquiries 7am-6pm Mon-Fri

**unitywater.com**  
ABN 89 791 717 472

Account number 119367

Payment reference 0001 1936 71

Property M1, Unit 1002/1-7 Duporth  
Ave, MAROOCHYDORE, QLD

Bill number 7119164577

Billing period 16 Apr 2019  
88 days to 12 Jul 2019

Issue date 24 Jul 2019

Approximate date 16 Oct 2019  
of next meter reading

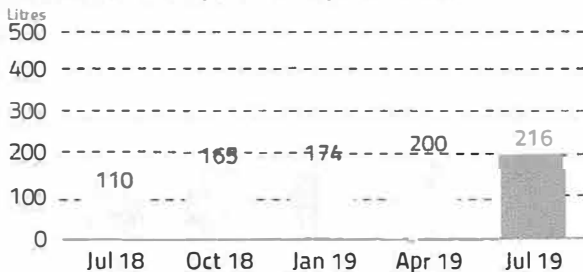
## Your account activity

*CLC Surcharge \$273.37*

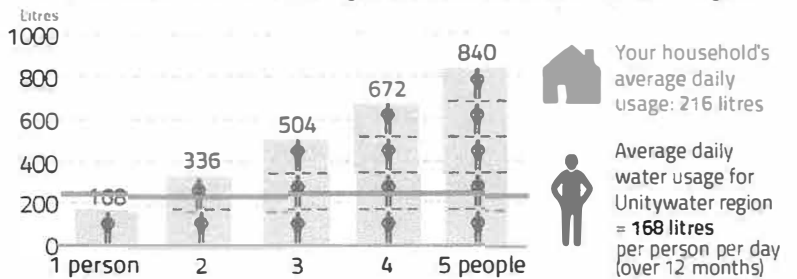
Your last bill	Payments/ adjustments	Balance	New charges	<b>Total due</b>	<b>\$271.47</b>
\$271.18	\$271.18	\$0.00	\$271.47	<b>Due date</b>	<b>23 Aug 2019</b>

11% interest per annum, compounding daily, will apply to any amount not paid by the due date

### Compare your average daily usage over time



### Compare your current daily usage with others in the Unitywater region



## GET TO KNOW THE INS AND OUTS OF YOUR BILL

See inside for the full picture about 2019-20 water and sewerage prices and what these charges pay for.

## Easy ways to pay For other payment options - see over



BPAY

**Biller Code: 130393**

**Ref: 0001 1936 71**

Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account. Find out more at [bpay.com.au](http://bpay.com.au)

Registered to BPAY Pty Ltd ABN 69 079 137 518



Direct Debit

Login to My Account at [unitywater.com](http://unitywater.com) to set up automatic payments from your bank account or credit card or call us for assistance.

### SmoothPay

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free.

Find out more at [unitywater.com/smoothpay](http://unitywater.com/smoothpay)

**Water meter details** 1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
34708862	15 Apr 19	464	12 Jul 19	472	8	88	90.9
S05A18778	15 Apr 19	872	12 Jul 19	883	11	88	125.0
Total water usage					19	88	215.9
Total sewerage usage (waste and greywater) = 90% of water usage					17.10	88	194.3

**Activity since last bill**

Last bill	\$271.18
Payments / adjustments	
29 May 2019 CBA BPOINT BPOINT 28/05/2019	-\$271.18
Account balance	\$0.00 <b>1</b>

**Water and Sewerage Charges**

Lot 1002 Plan SP164173 Installation ID 1358622

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	16 Apr 19 to 30 Jun 19	0.2159	76	\$2.785	\$45.70
State Govt Bulk Water	01 Jul 19 to 12 Jul 19	0.2159	12	\$2.953	\$7.65

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

**Unitywater (local government distributor-retailer price)**

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	16 Apr 19 to 30 Jun 19	0.2159	76	\$0.667	\$10.94
Water up to 822 L/day	01 Jul 19 to 12 Jul 19	0.2159	12	\$0.667	\$1.73
Sewerage up to 740 L/day	16 Apr 19 to 30 Jun 19	0.1943	76	\$0.667	\$9.85
Sewerage up to 740 L/day	01 Jul 19 to 12 Jul 19	0.1943	12	\$0.667	\$1.56

Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	16 Apr 19 to 30 Jun 19	1	76	\$0.703	\$53.44
Water Access 20mm	01 Jul 19 to 12 Jul 19	1	12	\$0.718	\$8.62
Sewerage Access	16 Apr 19 to 30 Jun 19	1	76	\$1.499	\$113.96
Sewerage Access	01 Jul 19 to 12 Jul 19	1	12	\$1.502	\$18.02

Water subtotal \$128.08  
Sewerage subtotal \$143.39

New water and sewerage charges **\$271.47** **2**

Total Due = **1** + **2** **\$271.47**

**Important information**

**Payment assistance**

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

**Changing contact details**

Login to My Account at [unitywater.com](http://unitywater.com) for quick, easy changes online 24/7 or call us during business hours.

**Pensioners**

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at [unitywater.com/pensioner](http://unitywater.com/pensioner)

**Credit card payments**

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at [unitywater.com/creditcard](http://unitywater.com/creditcard)

**Interest on overdue amounts**

Interest of 11% per annum, compounding daily, will apply to any amount not paid by the due date.

**Interpreter service 13 14 50**

当您需语言译员时，请致电 13 14 50。  
حصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.  
Khi bạn cần thông ngôn, xin gọi số 13 14 50  
통역사가 필요하시면 13 14 50 으로 연락하십시오.  
Cuando necesite un intérprete llame al 13 14 50

**Privacy policy**

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit [unitywater.com/privacy](http://unitywater.com/privacy)

**International calls**

+ 61 7 5431 8333

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Caboolture QLD 4510  
1300 086 489



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**More payment options**



Credit card by phone or online  
To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to [unitywater.com](http://unitywater.com). A credit card surcharge may apply.  
Ref: 0001 1936 71 Maximum \$10,000



In person, by phone or online  
**Billpay Code: 4028**  
Ref: 0001 1936 71  
Pay in person at any post office, call 13 18 16, or go to [postbillpay.com.au](http://postbillpay.com.au)



\*4028 0001193671 00027147

Account number	119367
Payment reference	0001 1936 71
Total due	<b>\$271.47</b>
Due date	<b>23 Aug 2019</b>



Cheques by mail  
Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558