

1300 086 489
Emergencies and faults 24 Hours, 7 days
Account enquiries 8am-5pm Mon-Fri

unitywater.com
ABN 89 791 717 472



Account number	[REDACTED]
Payment reference	0000 1740 78
Property	Arlington Court, Unit 1/33 Parker St, MAROOCHYDORE, QLD

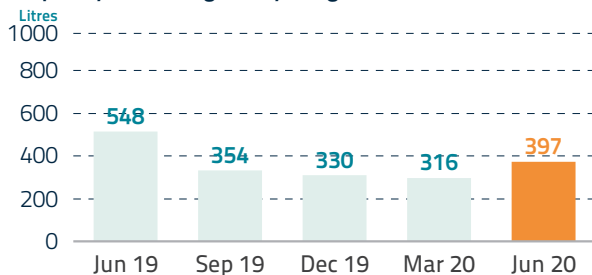
Bill number	7120441221
Billing period	20 Mar 2020 92 days to 19 Jun 2020
Issue date	25 Jun 2020
Approximate date of next meter reading	14 Sep 2020

Your account activity

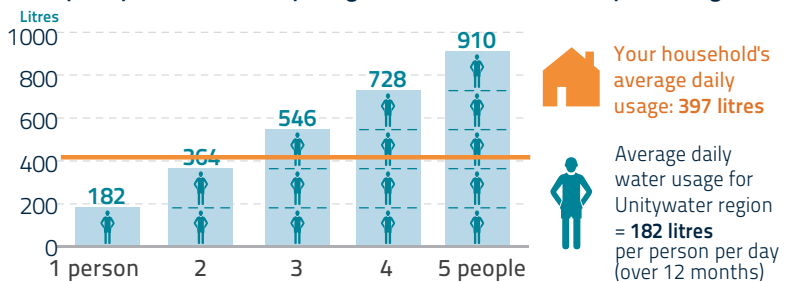
Your last bill	Payments/ adjustments	Balance	New charges	Total due
\$344.91	\$344.91	\$0.00	\$358.28	\$358.28
				Due date
				24 Aug 2020

No interest charges will apply to overdue amounts on bills issued during the 6-month period starting 2 April 2020

Compare your average daily usage over time



Compare your current daily usage with others in the Unitywater region



Extra time to pay and no interest

We're helping our customers by providing an extra 30 days to pay their bill and we won't charge interest on overdue amounts on bills issued for 6 months.* You don't have to do anything – it's automatically applied to this bill.

*Starts 2 April 2020. For more information, visit unitywater.com/customer-relief



Easy ways to pay

For other payment options - see over



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SmoothPay

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free. Find out more at unitywater.com/smoothpay

Your account details



1300 086 489
Account enquiries

8am-5pm Mon-Fri

Water meter details

1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	Property share %	Total usage (kL)	No. of days	Average daily usage (L)
UE1800727X	19 Mar 20	580	19 Jun 20	799	219	16.67	36.5	92	396.7
Total water usage					219		36.5	92	396.7
Total sewerage usage (waste and greywater) = 90% of water usage							32.85	92	357.1

Activity since last bill

Last bill	\$344.91
Payments / adjustments	
30 Mar 2020 CBA BPAY BPAY 29/03/2020	-\$344.91
Account balance	\$0.00

Water and Sewerage Charges

Lot 1 Plan BUP2950 Installation ID 544250

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	20 Mar 20 to 19 Jun 20	0.3967	92	\$2.953	\$107.78

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	20 Mar 20 to 19 Jun 20	0.3967	92	\$0.667	\$24.35
Sewerage up to 740 L/day	20 Mar 20 to 19 Jun 20	0.3571	92	\$0.667	\$21.91
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	20 Mar 20 to 19 Jun 20	1	92	\$0.718	\$66.06
Sewerage Access	20 Mar 20 to 19 Jun 20	1	92	\$1.502	\$138.18
Water subtotal					\$198.19
Sewerage subtotal					\$160.09

New water and sewerage charges \$358.28

Total Due = ① + ② \$358.28

Important information

Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

Changing contact details

Login to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at unitywater.com/pensioner

Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at unitywater.com/creditcard

Interest on overdue amounts

No interest will apply to overdue amounts on bills issued during the 6-month period starting 2 April 2020. Find out more at: unitywater.com/customer-relief

Water efficiency

For water efficiency tips, visit unitywater.com/water-tips

Interpreter service 13 14 50

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Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit unitywater.com/privacy

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unitywater.com

PO Box 953

Caboolture QLD 4510

1300 086 489

More payment options



Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to unitywater.com. A credit card surcharge may apply.
Ref: 0000 1740 78



Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



In person, by phone or online

Billpay Code: 4028

Ref: 0000 1740 78

Pay in person at any post office, call 13 18 16, or go to postbillpay.com.au



*4028 0000174078 00035828

Account number

Payment reference 0000 1740 78

Total due \$358.28

Due date 24 Aug 2020

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Account number	[REDACTED]
Payment reference	0000 1740 78
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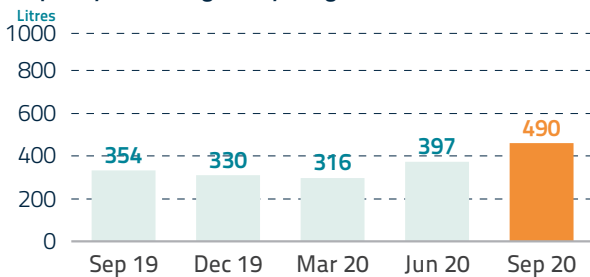
Bill number	7120782325
Billing period	20 Jun 2020 84 days to 11 Sep 2020
Issue date	21 Sep 2020
Approximate date of next meter reading	16 Dec 2020

Your account activity

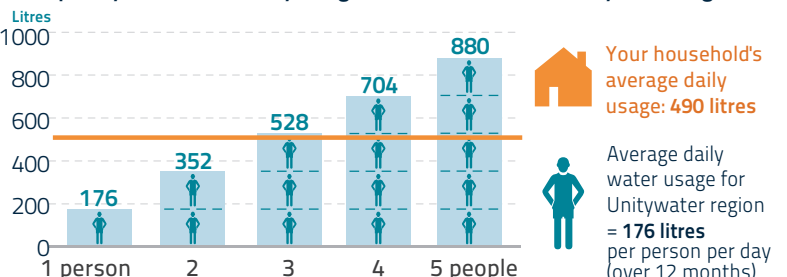
Your last bill	Payments/ adjustments	Balance	New charges	Total due
\$358.28	\$358.28	\$0.00	\$366.40	\$366.40
				Due date
				23 Nov 2020

No interest charges will apply to overdue amounts on bills issued during the 6-month period starting 2 April 2020

Compare your average daily usage over time



Compare your current daily usage with others in the Unitywater region



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you or someone
close to you.*

Easy ways to pay For other payment options - see over



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Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	Property share %	Total usage (kL)	No. of days	Average daily usage (L)
UE1800727X	19 Jun 20	799	11 Sep 20	1046	247	16.67	41.2	84	490.5
Total water usage					247		41.2	84	490.5
Total sewerage usage (waste and greywater) = 90% of water usage							37.08	84	441.4

Activity since last bill

Last bill		\$358.28
Payments / adjustments		
29 Jun 2020	CBA BPAY BPAY 26/06/2020	-\$358.28
Account balance		\$0.00

Water and Sewerage Charges

Lot 1 Plan BUP2950 Installation ID 544250

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	20 Jun 20 to 30 Jun 20	0.4905	11	\$2.953	\$15.93
State Govt Bulk Water	01 Jul 20 to 11 Sep 20	0.4905	73	\$3.122	\$111.78

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	20 Jun 20 to 30 Jun 20	0.4905	11	\$0.667	\$3.60
Water up to 822 L/day	01 Jul 20 to 11 Sep 20	0.4905	73	\$0.667	\$23.88
Sewerage up to 740 L/day	20 Jun 20 to 30 Jun 20	0.4414	11	\$0.667	\$3.24
Sewerage up to 740 L/day	01 Jul 20 to 11 Sep 20	0.4414	73	\$0.667	\$21.49
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	20 Jun 20 to 30 Jun 20	1	11	\$0.718	\$7.90
Water Access 20mm	01 Jul 20 to 11 Sep 20	1	73	\$0.718	\$52.41
Sewerage Access	20 Jun 20 to 30 Jun 20	1	11	\$1.502	\$16.52
Sewerage Access	01 Jul 20 to 11 Sep 20	1	73	\$1.502	\$109.65

Water subtotal \$215.50
Sewerage subtotal \$150.90

New water and sewerage charges \$366.40

Total Due = ① + ② \$366.40

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*4028 0000174078 00036640

Account number

Payment reference 0000 1740 78

Total due \$366.40

Due date 23 Nov 2020